

DANNY MARTIN, RH&DR's General Manager, says:

The annual contribution made to the Railway by our team of Volunteers is hugely significant to our ongoing success. Their dedication and hard work ensures that the Railway continues to provide a safe, friendly and well-maintained attraction for our visitors who come from all around the globe.

Our Volunteers and paid members of staff work together as a team, utilising their individual skills and sharing ideas. This provides each Volunteer with an opportunity to meet other like-minded people, with some establishing lifelong friendships as a result.

We also provide opportunity and encouragement for Volunteers to take nationally-recognised qualifications in areas such as Catering, First Aid and Railway qualifications if they so wish.

All Volunteers are eligible for a Staff Pass once they have completed the qualifying period of working days. All travel is then free on the Railway. There is also a 5% discount available in our shops and subsidised food in our cafes. Whatever your skills, background and time commitment, the Railway welcomes you. Ioin the team and make a difference.

Why become a Volunteer?

Basically because it's fun. You get to know some wonderful characters - all different - and to do all sorts of jobs, some more 'glamorous' than others. But it may well be the less glamorous ones which are the most important. How would the engine work if no-one put the coal in? Who would want to travel in unclean carriages?

The leaders in the various sections of the Railway are kind and remarkably patient when one spends some time learning a new task, and it is fun to meet our visitors.

Come and join the 'family and enjoy yourself as little or as often as you like!'

BECOME A VOLUNTEER

To become a Volunteer please complete the form overleaf and either hand it in at any of our stations, or post to:

Volunteer Co-ordinator Romney, Hythe & Dymchurch Railway New Romney Station New Romney Kent TN28 8PL

For further information please contact us by:

Phone: 01797 362353

Email: danny.martin@rhdr.org

A PDF copy of this leaflet is downloadable from our website.

RH&DR_

ROMNEY, HYTHE & DYMCHURCH RAILWAY

New Romney Station, New Romney Kent TN28 8PL T:01797 362353 E:info@rhdr.org.uk www.rhdr.org.uk The Romney, Hythe & Dymchurch Railway reserves the right to alter anything mentioned in this leaflet. Any prices quoted are correct at the time of publication.



WHATEVER YOUR SKILLS, WE NEED YOU

Our dedicated Volunteers come from many different backgrounds and walks of life and the RH&DR could not function without them.

Together Volunteers and paid staff work as a team to operate, maintain and improve the Railway, and to ensure that it remains one of Kent's Top Visitor Attractions and that its unique history is preserved for generations to come.

Whether you have just a few hours a week to spare, whole days or even weeks, these are just some of the ways in which you can get involved;

- Maintaining our engines, carriages and track
- Administrative duties
- Assisting visitors
- Providing feedback on ways to improve
- Selling tickets and merchandise at our stations
- Helping out with serving in our cafés

WHAT WE ASK OF YOU

In order to ensure that your Volunteering time at the Railway is both safe and rewarding for you, we have just a few requirements:

That you attend a Health & Safety Induction before being able to commence any duties.

All Volunteers are also required to undertake a DBS check (Disclosure and Barring Service).

If you have any queries regarding this process, please ask.

That you wear the uniform provided whilst on duty - after all we want to dress to impress!



JOINING THE TEAM



Please complete the attached application form and return to us by post or hand to a staff member at a station.

Once we have received your application form the following will happen:

- You will be contacted by our Recruitment Co-ordinator.
- You will be invited to a one-to-one meeting with the manager of the department in which you are most interested in working.
- You will be invited to attend a Health & Safety Induction.
- Your volunteering work will commence.

The Romney, Hythe & Dymchurch Railway Association encourages all Volunteers to join the Association.

You can find out more about the important work of RH&DRA by visiting www.rhdr.org.uk/association.html

RH&DR Volunteers can join the Association at the renewal rate.



APPLICATION FORM

Name:
Address:
Postcode:
Phone number:
Email address:
A BRIEF DESCRIPTION OF YOUR SKILLS
Use the tick boxes to indicate which areas of the Railway in which you are most interested in working:
Retail
Operations
Catering
Model Railway Exhibition
☐ Gardening
Station maintenance
Infastructure maintenance
Helping to promote the Railway
APPROXIMATE TIME COMMITMENT